

MARKETING ANNOUNCEMENT

Authorized Applicator



MA-2021-10

Carlisle SynTec Systems' X-Tenda™ Coat Warranty Issuance Process

July 28, 2021

To: Carlisle SynTec Systems' Authorized Applicators

Effective August 31, 2021, Carlisle SynTec Systems will require X-Tenda Coat material invoices to be provided as part of the warranty submittal process. X-Tenda Coat material invoices must be included with the Notice of Completion (NOC) when you send your warranty submittal package to Carlisle.

The inclusion of X-Tenda Coat material invoices is required for all X-Tenda Coat Restoration System and Restoration Material Warranties.

[Notice of Award \(NOA\)](#) and [Notice of Completion \(NOC\)](#) forms are found on the Carlisle SynTec website or attached to this announcement.

The NOA form should be completed and submitted to Carlisle's Warranty Department for approval prior to applying the coatings system. Upon completing the project, the NOC form and the product invoice must be submitted to Carlisle's Warranty Department.

NOA's and NOC's should be mailed, emailed, or faxed to the following address.

Carlisle SynTec Systems Warranty Services
P.O. Box 7000
Carlisle, PA 17013
Ph: 800.441.9773
Fax: 717.245.7121
WarrantyApplication@CarlisleCCM.com

Please contact your Carlisle Manufacturer's Representative with questions or concerns.

Kind Regards,

A handwritten signature in black ink, appearing to read "Austin Kulp".

Austin Kulp
FleeceBACK® and Coatings Product Manager
Austin.Kulp@CarlisleCCM.com